

# Diversity (in Media)

prof.dr.ir. Arjen P. de Vries arjen@acm.org

Living Web 2009 (Invited Talk)

The First International Workshop on Living Web: Making Web Diversity a true asset; collocated with the 8th International Semantic Web Conference ISWC-2009

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## How it started...

## **World Wide Web**

The WorldWideWeb (W3) is a wide-area <u>hypermedia</u> information retrieval initiative aiming to give universal access to a large universe of documents.

Everything there is online about W3 is linked directly or indirectly to this document, including an  $\underbrace{\text{executive summary}}_{\text{Questions}}$  of the project,  $\underbrace{\text{Mailing lists}}_{\text{Questions}}$ ,  $\underbrace{\text{November's }}_{\text{W3 news}}$ ,  $\underbrace{\text{Frequently Asked}}_{\text{Questions}}$ 

### What's out there?

Pointers to the world's online information, <u>subjects</u>, <u>W3 servers</u>, etc.

## <u>Help</u>

on the browser you are using

## **Software Products**

A list of W3 project components and their current state. (e.g. <u>Line Mode</u>, X11 <u>Viola</u>, NeXTStep, Servers, Tools, Mail robot, Library)

#### Technical

Details of protocols, formats, program internals etc

## **Bibliography**

Paper documentation on W3 and references.

## <u>People</u>

A list of some people involved in the project.

### <u>History</u>

A summary of the history of the project.

## How can I help?

If you would like to support the web..

## Getting code

Getting the code by anonymous FTP, etc.



# How it looks today...



Peter Bailey Bing ships Bing Twitter aka Social Search - fantastic to see us shaking things up, being agile and shipping product, not press releases. Delighted my team - especially Krishna - could help out.

## Bing

Source: www.bing.com







**Arjen P. De Vries** I like the document + evidence organisation of the interface! Almost like expert finding at TREC-ENT:-)

Yesterday at 08:26 · Delete

Write a comment...



# **Diversity**

Diversity — Data Creator





#### Jane Winans Maybe I'll become a vegetarian!

Jane just found out her Death's Fortune in  ${\bf Mobsters}$  2.



Date: December 21 of 2029 at 9:30 am. Cause: Impaled by a meat hook

Yesterday at 15:40 via Mobsters 2: Vendetta · Comment · Like · [ Find out when you'll die! ]

#### RECENT ACTIVITY

- Jane just completed the Provide Muscle for a Loan Shark mission in Mobsters 2! Comment Like [ Play Mobsters 2! ]
- In Jane and Michele Purington are now friends. Comment Like
- In Jane and Laurie Cummins are now friends. Comment: Like



#### Jane Winans Like the looks of these... hope they help









Jane sent a Set of Glock 17 Pistols to Jane Smith and Justin LaRose using Mobsters 2: Vendetta Gifts.

Yesterday at 06:17 via Mobsters 2: Vendetta Gifts · Comment · Like · Send Mobsters 2: Vendetta Gifts to me (Jane)



#### Jane Winans And miles to go before I sleep...

Yesterday at 04:56 · Comment · Like





Ian Carnathan Dec. 21 Yesterday at 20:46



Jane Winans I see. That explains a lot right there. lol Yesterday at 21:17

Write a comment



#### Jane Winans HA... that is cool! Love Calvin!





Jane completed the quiz "What Calvin alter ego are you? " with the result Tracer Bullet.

The detective created by Calvin's fantasy. With no friend but your gun, you're just way too cool..

\*Yesterday at 04:25 via Quiz Monster · Comment · Like · Take this quiz!

🔁 Green Turquoise likes this.

Write a comment.





#### Arjen P. De Vries Nice SIGIR paper from Jun, looking beyond the Probabilistic Ranking Principle.

#### Portfolio Theory of Information Retrieval

Source: web4.cs.ucl.ac.uk

Portfolio effect of Document Ranking. As a general rule of thumb, when we present search results for a query, documents should ...

¶ 11 hours ago · Comment · Like · Share



Ingo Frommholz and Mark Sanderson like this.



Jun Wang I am very pleased your guys like the idea! I intend to increase the awareness of using variance and higher moments for IR modelling. hopefully more comes later

11 hours ago · Delete



Fernando Diaz Gordon, Michael D. and Lenk, Peter (1992): When Is the Probability Ranking Principle Suboptimal?. In JASIST - Journal of the American Society for Information Science and Technology, 43 (1) pp. 1-14.

11 hours ago · Delete



Jun Wang the "Suboptimal" paper has a fair argument on PRP and has been the starting point of my paper.

11 hours ago · Delete



Mark Sanderson There was also a keynote talk at SIGIR 1999 by an economist have you seen that? Looking back, one can see that talk was a call for diversity in ranking (most of us ignored that talk).

11 hours ago · Delete



Jun Wang A very good point. In fact, the early attack comes from Cooper himself, although diversity is not implicitly mentioned, see his student Stirling's PhD thesis dated 1977, "The Effect of Document Ranking on Retrieval System Performance: A Search for an Optimal Ranking Rule." http://www.eric.ed.gov/ERICWebPortal/custom/portlets /recordDetails/... Read more -

11 hours ago · Delete



Mark Sanderson Also, didn't the Robertson PRP paper explore reasons why it might not hold? I think I've heard Steve say that he discussed such possibilities in the original

11 hours ago · Delete



Jun Wang True, although the PRP was first mentioned and examined critically by Cooper in his unpublished technical report - Robertson did mention this in his PRP paper. Unfortunately, the technical report is not online - I just got a hard copy from Cooper recently. It is always interesting to look at the history of IR.

11 hours ago · Delete



Mark Sanderson Just to digress, it sounds to me as if the Cooper tech report should be added to the SIGIR digital library that Donna Harman is organizing.

11 hours ago · Delete



Jun Wang Let me ask Cooper first to get his content... 11 hours ago · Delete



Fernando Diaz Jun: You may want to cite this Lenk paper in particular (you don't) since large sections of your paper seem to be founded on it.

7 hours ago · Delete



Jun Wang Check the first sentence of related work section :-). it was not the same paper but same idea from the same authors, thanks anyway.

6 hours ago · Delete



## Re: Living Web – CFP

Diversity underlying content creation process

+

Success of Social Web applications

 Difficult to get a balanced view on a given subject using current search technology



# User-defined relevance criteria

- Many studies (from 1966 on) suggest relevance criteria beyond topicality
- Evaluation of relevance is closely tied to the requester's situation and goals
  - experience, cognitive state and perceptions
- Empirical study: Schamber 1991
  - How do users judge weather information services?
  - 811 mentions of different criteria, clustered into 10 criteria



## Schamber 1991

- Accuracy
- Currency
- Specificity (detail, concreteness)
- Geographic proximity
- Reliability or reputation
- Accessibility
- Verifiability
- Clarity of presentation
- Dynamism (ability to interact)
- Affective response



# **Barry 1994**

- Finds similar criteria "mentioned by users evaluating the information within documents as it related to the users' information need sinations"
- User factors like experience, background, knowledge level, beliefs, personal preferences
- Evaluations of individual documents take place within the larger context of the information environment



# (continued: Barry 1994)

- The user's ability to judge the reputation of the author depends upon being presented with information about the author
- Explore possible connections among relevance criteria and specific portions of document representations

# User-defined relevance criteria

• Savolainen afforkari, 2006

**CWI** 

- Predictive judgement (on link)
  - Accepting: specificity, topicality and familiarity
  - Rejecting: insufficient accessibility and lack of specificity
- Evaluative judgement (on page)
  - Accepting: specificity and topicality
  - Rejecting: lack of specificity, insufficient accessibility

# User-defined relevance criteria

- Choiraid Rasmussen, 2661ch
  - Topicality

**CWI** 

- Time frame
- Accuracy
- Yang and Marchionini, 2004
  - Topicality
  - Genre
  - Duration
  - Cinematography
  - Motion



# Re: Living Web – CFP

- ~ user-defined relevance criteria
- However... taking success into account:
  - Technology that more systematically looks into diversity, helps identifying bias and different viewpoints
- Naïve users could accept only results from their own biased view – may make them happy, but not us!
  - A paternalistic retrieval system?!
  - Is Living Web technology usable?!



# **Diversity**

- Diversity Data Creator
- Diversity Data Consumer

- Social Media:
  - Consumer becomes a co-creator
  - Data 'consumption' traces



Anchor tekst: "continue reading" Continue Reading>>

(C) 2008, The New York Times Company



A fan's hyves page: Kyteman's HipHop Orchestra:

www.kyteman.com

Not much text to get you here...

Blog Rockin' Beats:

The 21-year-old <u>Kyteman</u> (trumpet player, composer and Producer Colin Benders), has worked for 3 years on his debute:

the Hermit sessions.

Kluun.nl:

De site van Kyteman

Jazzenzo:

... a performance by the popular Kyteman's Hiphop Orkest

http://www.kyteman.com/

Ticket Sales Luxor theatre:

May 22nd - Kyteman's hiphop Orchestra - www.kyteman.com







# **Diversity**

- Social Media:
  - Consumer becomes a co-creator
  - Data 'consumption' traces
- In essence: many new sources to play the role of anchor text!



## #w2s?



Marc Davis TIm Berners-Lee basically said AOL is to WWW as Facebook is to interoperable social graphs #w2s.

8 hours ago · Comment · Like



Write a comment...



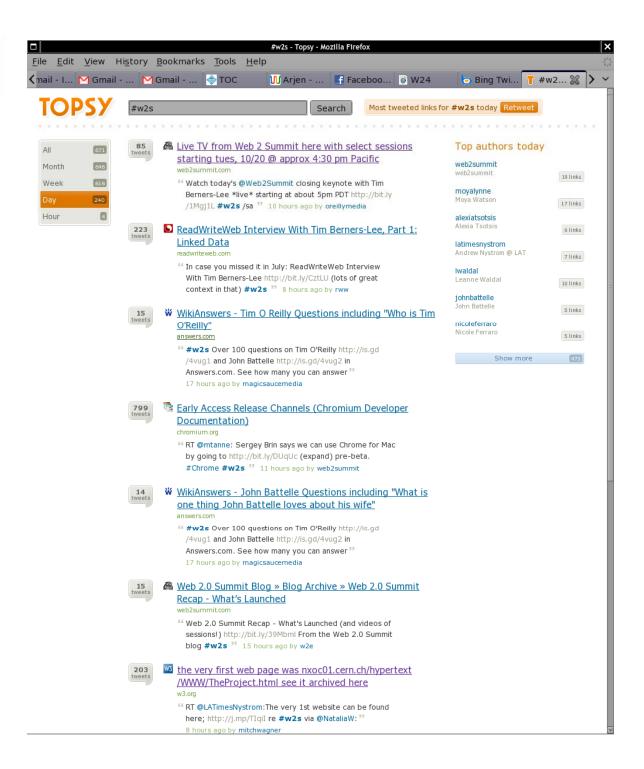
Marc Davis Tim Berners-Lee talking about how the WWW was originally focused on enabling collaboration and shared linking and annotation #w2s.

8 hours ago · Comment · Like











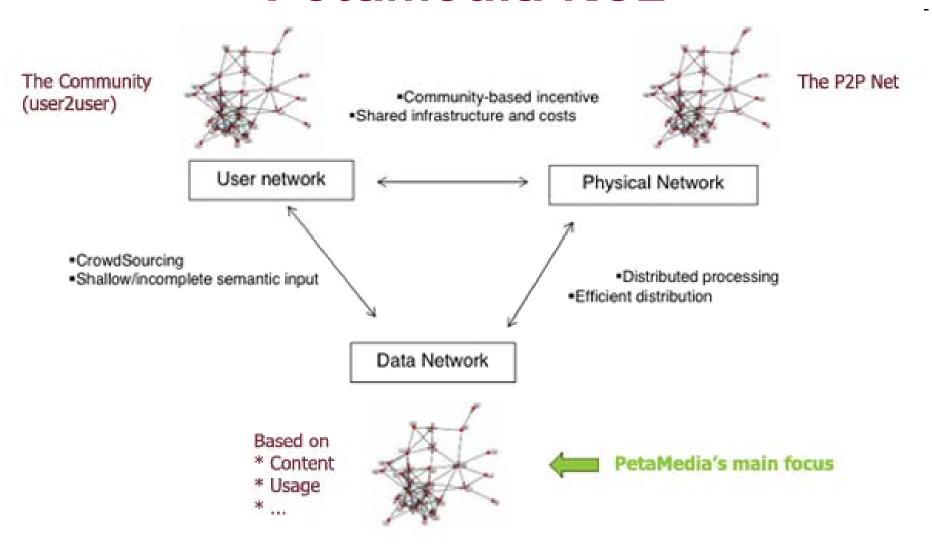
## #w2s!







## PetaMedia NoE







## **Social Video Dataset**

- Develop a common data-set that is large enough to allow meaningful research, and contains video content as well as explicit information generated by a social network of sufficient density
- irp5petamedia.pbworks.com





# Requirements

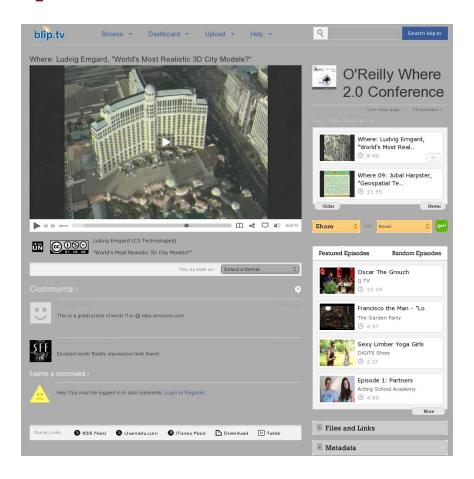
- Availability of video data
   Creative Commons (CC) licenced data only
- Availability of social data

Users creating the data should be organized in a social network, and provide feedback about their preferences in relation to the data (comments, ratings, ...)





# Blip.tv (25-60% CC)







# Metadata/annotations (but... insufficient)

- Files and Links Thumbnail: Right Click > Save http://a.images.blip.tv/Where-WhereLudvic Quicktime (.mov): Right Click > Save http://blip.tv/file/get/Where-WhereLudvigE Flash Video (.flv) : Right Click > Save http://blip.tv/file/get/Where-WhereLudvigE - Metadata Date: May 27, 2009 08:23pm Category: Technology Tags: where20, whereconf, oreilly media, gis, location License: Creative Commons Attribution-NonCommercial-NoDerivs 3.0 Quicktime filesize: 53172395 Bytes Flash filesize: 34575618 Bytes

O'Reilly Where 2.0 Conference

Since 2004, the Where 2.0 Conference has been the place where the grassroots and leading edge developers building location aware technology intersect with the businesses and entrepreneurs seeking out location apps, platforms, and hardware to gain a competitive edge. In the O'Reilly conference tradition, Where 2.0 presents leading trends rather than chasing them.

MORE DETAILS E

Details

Contact

Genre: Technology

Website:

Language: English

E-mail: Not publicly available.

Content Rating: TV-UN

AOL IM: Not provided.

Skype: Not provided.

Y! Messenger: Not provided.

Cast

O'Reilly Where 2.0 Conference hasn't shared any cast information with blip.tv yet.





## Extend metadata/annotations



- 1) Join Blip.tv with Del.icio.us and Twitter
- 2) Crawl links to videos and social networks of users creating those links

Up to 4 levels of social network, only 2 levels of metadata (bookmarks/posts/profiles)





## Social metadata/annotations

- 14K distinct links to blip.tv (from 22K bookmarks) in TU-Berlin DAI Labor del.icio.us collection (2003-2007)
- 27K links to blip.tv in Topsy



# 'Guess the blip!'



Lawrence Lessig, on Palin's inexperience - http://blip.tv/file/1287551 a twelve minute, v Probably old to most, but it was new to me. Lessig on Palin: http://blip.tv/file/1287551 Lawrence Lessig on Palin's experience: http://blip.tv/file/1287551

retweeting @kplawver: Lessig's take on Palin's Experience: http://blip.tv/file/1287551âŧ Wow. Lessig methodically tears it up: http://blip.tv/file/1287551

Retweet @Torrie: This is amazing. Everyone should watch it. http://blip.tv/file/1287551 This is amazing. Everyone should watch it. http://blip.tv/file/1287551

Food for thought: An interesting piece called "Sarah Palin's Experience in Just 12 Minute Wow, go Lessig. http://blip.tv/file/1287551

Holy cow. Side by side comparison of Palin's experience vs. all VPs. Worth every second palin's experience in just 12 minutes. http://blip.tv/file/1287551

Link: Palin\'s experience in just 12 minutes http://tinyurl.com/3j3e2w This presentation 12 min history lesson on Vice Presidential experiences: http://blip.tv/file/1287551 very Is Sarah Palin experienced enough to be Vice President? splendid analysis here: http://todo mundo fala sobre os keynotes do SJ. Mas pra mim o rei do keynote é o larry less Palin's [lack of] experience sumarised in 12 mins: http://blip.tv/file/1287551

Sarah Palin's experience in 12 min, incredible presentation by Lessig: http://blip.tv/file/ Excellent video by Lessig http://blip.tv/file/1287551 on the experience of Palin compare Lessig compares Palin's experience to all other VPs: http://blip.tv/file/1287551 (via @x/Watching Lawrence Lessig's 'Palin's experience in just 12 minutes' http://tinyurl.com/3j how did this video not make the fp of Digg or Reddit? http://blip.tv/file/1287551

A well made case against Gov. Palin - http://blip.tv/file/1287551





## Tweets about blip.tv

- E.g.: <a href="http://blip.tv/file/2168377">http://blip.tv/file/2168377</a>
  - Amazing
  - Watching "World's most realistic 3D city models?"
  - Google Earth/Maps killer
  - Ludvig Emgard shows how maps/satellite pics on web is done (learn Google and MS!)
    - and ~120 more Tweets



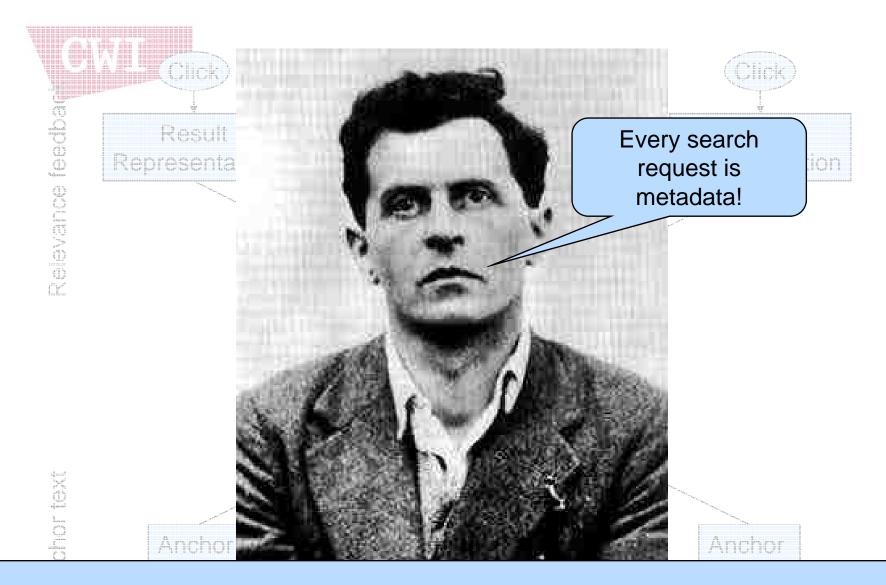


# **Diversity surfaces**

- Fermented garlic? Interesting! (via @ChefMark) Chef Mark's Quick Bites: Black Garlic <a href="http://blip.tv/file/2313261">http://blip.tv/file/2313261</a>
- @ChefMark Love learning new stuff from Culinary Media Network. Good stuff from recent show <a href="http://blip.tv/file/2297478">http://blip.tv/file/2297478</a> yummmm
- why would anyone want to stop you from voting? <a href="http://blip.tv/file/1401303">http://blip.tv/file/1401303</a>
- great video about making your vote count (music by DJ Spooky): <a href="http://blip.tv/file/1401303">http://blip.tv/file/1401303</a>
- Want to see Brussels at Christmas watch this video http://shadowandjames.blip.tv/file/1656052/

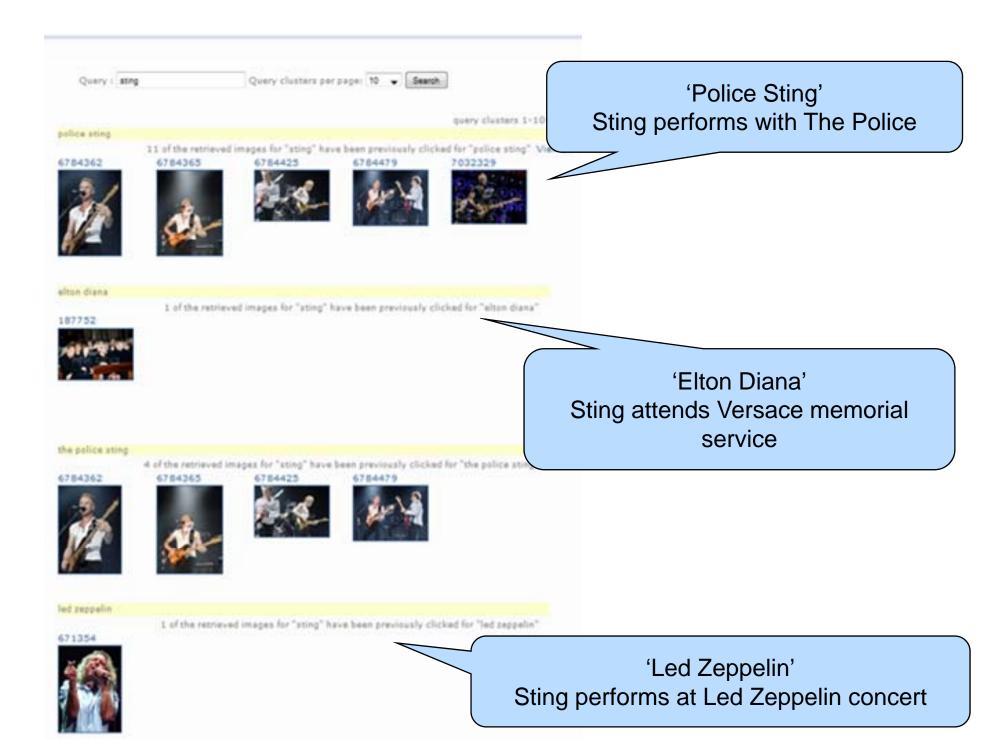
# CWI





That same metadata proves useful as training data for multimedia content analysis!

Theodora Tsikrika, Christos Diou, Arjen P. de Vries, and Anastasios Delopoulos. **Image annotation using clickthrough data.** CIVR, 2009.





#### **Diversity from User Logs**

- Image Search Clickthrough Data
  - Many query variations
  - Reliable (multiple studies, including our own; even over 80% in some cases)

#### Method:

- Present different query variants' clicked images in clustered view
- Merge different query variants' clicked images in a round robin fashion into one list (CLEF)



# ImageCLEF 'Olympics'









Olympic games

Olympic torch

Olympic village

Olympic rings









Olympic flag

Olympic Belgium

Olympic stadium

Other





Query : olympic Results per page: 25 🗘 Search













results 1-25 of 1000

























Query : olympics Query clusters per page: 10 (Search)

query clusters 1-10 of 299

china

58 of the retrieved images for "olympics" have been previously clicked for "china" View all

7200860











olympic countdown

30 of the retrieved images for "olympics" have been previously clicked for "olympic countdown" View all

7180331











china olympics

31 of the retrieved images for "olympics" have been previously clicked for "china olympics" View all















Concept clusters per page: 10 Search Query: olympic

concept clusters 1-10 of 50









78 of the retrieved images for "olympic" are annotated with concept "sky" View all











64 of the retrieved images for "olympic" are annotated with concept "boat" View all











39 of the retrieved images for "olympic" are annotated with concept "flag" View all





# ImageCLEF 'Tennis'





























Query : tennis Results per page: 25 Search









results 1-25 of 1000



























Query: tennis

Query clusters per page: 10 Search

query clusters 1-10 of 138

us open

128 of the retrieved images for "tennis" have been previously clicked for "us open" View all

7397052



7396836



7290556



7295699



clijsters

19 of the retrieved images for "tennis" have been previously clicked for "clijsters" View all

7507806



7507805





7507625



7507675



henin

29 of the retrieved images for "tennis" have been previously clicked for "henin" View all

7336889



7025191



6991087



7336888









Query: tennis

Concept clusters per page: 10 Search

concept clusters 1-10 of 28























70 of the retrieved images for "tennis" are annotated with concept "sports" View all



42 of the retrieved images for "tennis" are annotated with concept "entertainment" View all













#### ImageCLEF Findings

- Many queries (>20%) without clicked images
  - Corpus and available logs originated from different time frame
- Best results combine text search in metadata with image click data for topic title and each of the cluster titles
- Using query variants derived from the logs increases recall with 50-100%
  - However, also topic drift; reduced early precision



#### More diversity?

- Preliminary results:
  - Map queries into linked data cloud, find 'abstract' patterns, and re-use those for query suggestion, e.g.:
    - A and B play-soccer-in-team X
    - A is-spouse-of B
- Right mix of statistics and semantics?





#### Case for Uniformity?

- Vox Populi
  - Stefano Bocconi, Frank Nack, and Lynda Hardman. Vox populi: a tool for automatically generating video documentaries, ACM Hypertext and Hypermedia, 2005
- Vox Populi generates video documentaries based on interviews about controversial topics
- User selects topic and a point of view



#### Views on the war in Afghanistan?

I am not a fan of military actions

I cannot think of a more effective solution



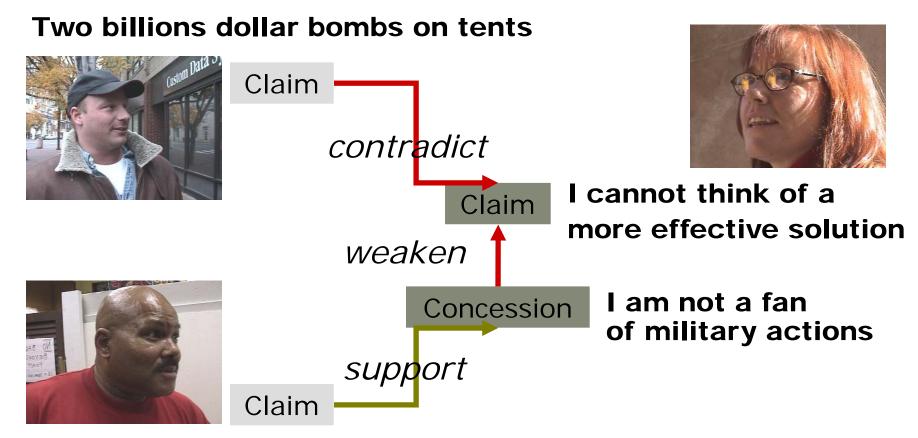


War has never solved anything

Two billions dollar bombs on tents

### CWI

### Rhetoric Theory (Toulmin)



War has never solved anything





#### Children as Users

- Leave out extreme views?
  - Especially for adolescents?





### Age vs. Reading Level







#### Summary

- Topicality is 'just' one of many relevance criteria
  - Others include specificity, currency, verification, affectiveness, ...
- However, as opposed to this workshop, studies into user-based relevance criteria usually have not considered search success as a factor
  - What about the user who is happy with biased results?



#### **Summary**

- Diversity surfaces in information use
  - PetaMedia corpus
  - User log-based image retrieval
- Show information sources together with their use context
  - Opinions will show; group as facets?
- Do not just rank complete objects
  - Media fragments
  - Entities



Vlaams Radio Orkest performing in the rotunda of the Ravenstein Gallery Simon Blackley, flickr.com/people/sblackley/



Vlaams Radio Orkest performing in the rotunda of the Ravenstein Gallery Simon Blackley, flickr.com/people/sblackley/





Vlaams Radio Orkest performing in the rotunda of the Ravenstein Gallery Simon Blackley, flickr.com/people/sblackley/